

# Detroit Tuned Return Slip

(please print clearly)

Return Items / Reason (ie: Tool Rental): \_\_\_\_\_

Invoice Number / Web Order Number: \_\_\_\_\_

Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Cell Phone Number: \_\_\_\_\_

Email Address(s): \_\_\_\_\_

Credit Card Information: ( ONLY IF IT WAS NOT A WEB SITE ORDER )

Circle type of card:    VISA    MC    DISCOVER    AMEX    PAY PAL

Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

(Note: We shred this paper immediately after refund has been processed.)

Thank you for ordering with Detroit Tuned! Please return completed form with parts to:

**Detroit Tuned  
1303 Anderson Rd.  
Clawson, MI 48017-1045**

## Returns and Exchanges:

- Returns are welcome within **30 days** of the original purchase. We welcome back products that are in new or unopened condition with original packaging. Detroit Tuned is unable to accept parts that are incomplete or have been installed. Please call to arrange returns.
- A 15% restocking fee will apply to all returns. If the product is defective or being exchanged because of our error, no restocking fee will apply.
- **Refunds will be returned in the manner done during the initial transaction.** Credit/debit cards will be refunded back to the card, checks will be returned with another check, and cash transactions will be handled on a case-by-case basis. All international transactions will also be handled on an individual basis.
- Shipping fees are non-refundable. If the error was on our part, we will be more than happy to work with you on a refund.
- We are sorry, but we cannot accept returns of custom ordered items. This includes things like, but not limited to, wheels, tires, roll cages, seats, coil over kits, and electrical items.
- If you are going to return something, please send it back in the original box & packaging. The package must be sent back with all **postage paid**, and we highly recommend insuring it for the full amount against loss and damage. Also, there is no need to send it back next day air, ground shipping is always more cost effective for you. You may use USPS, UPS, or FedEx, whatever is easiest for you.