



7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS



R56
coupe

102308-T345-P1-102596

CHAD RUSSELL MILLER
1303 ANDERSON RD
CLAWSON, MI 48017-1045



September 2025

Effective as of the date above, the following **Important Vehicle Limited Warranty Information**, applies to the MINI model with Vehicle Identification Number (VIN) **WMWSU3C51BT094684**.

Dear MINI Owner/Lessee:

For the above reference vehicle, MINI USA, a division of BMW of North America, LLC ("MINI USA") is extending the limited warranty for your vehicle's:

- **Footwell Module (FRM) to 15 years / 186,000 miles, whichever occurs first, as determined from your vehicle's original first in-service / delivery date.**
- **Many applicable vehicles will be eligible for both a qualifying prior repair reimbursement, and the remainder of the FRM extended coverage period going forward. While some other applicable vehicles will only be eligible for a qualifying prior FRM repair reimbursement when it was performed during the extended coverage active period.**

Due to vehicle software and hardware compatibility issues with a correctly fitted vehicle, either while performing electronic system diagnosis, a vehicle software update procedure, or after a 12-volt battery disconnect / power supply interruption, the Footwell Module (FRM) may fail consequentially, or the Footwell Module itself (FRM) may have failed.

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the MINI New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is a notice of a "component-specific" limited warranty extension. This is not a notice of a Recall or Service Action.

If your vehicle is experiencing a situation like the one described above, please contact your authorized MINI dealer to schedule an appointment to have the issue with your vehicle diagnosed.

After the MINI dealer confirms that the scope of your vehicle's issue, and that this extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized MINI dealer will perform the applicable covered FRM replacement repair, or a MINI approved reset procedure (when available) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts, especially those parts that have embedded vehicle / version information that does not match and/or is not compatible with the vehicle being repaired.

MINI USA will also reimburse certain costs for qualifying customer-pay repairs that were performed prior to the release of this component-specific extended limited warranty coverage as described in this letter.

We are determined to exceed your expectations, and we hope that this focused extended limited warranty coverage will further enhance your ownership experience.

Sincerely,
MINI USA

Company
MINI USA

A division of BMW
of North America, LLC

Mailing Address

PO Box 1227
Westwood NJ 07675-1227

Website

www.miniusa.com

**MINI FRM Extended Limited Warranty (ELW)
Previous Customer-Pay Repair – Required Documentation Checklist**

VIN: WMWSU3C51BT094684

Reimbursement for a qualifying customer pay repair is available to the MINI Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are “Yes,” and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answers - One per Row	
Was the the FRM replaced to correct an issue like the ones described in this letter?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle’s in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths)/186,000 miles?	Within 15/186, Yes, next	No
Did the repair facility’s diagnosis confirm an issue with the FRM? (It did not fail because of an outside influence).	Yes, proceed to the checklist	No

When a Prior Repair Review Question’s result is a “No” response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This document must include the following information:

- ☐ Customer name and address
- ☐ Vehicle Identification Number (“VIN”)
- ☐ The date of repair
- ☐ The mileage when the repair was performed
- ☐ Itemized list of labor charges for all repairs* including diagnosis
- ☐ Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component and repair-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- ☐ Repair order (RO)/invoice stamped and dated as “PAID”
- ☐ Cancelled check
- ☐ Signed credit/debit card receipt
- ☐ Credit/debit card statement

MINI USA, a division of BMW of North America, LLC (“MINI USA”) reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete and/or non-authentic repair order/invoice documentation will not be accepted.



MINI FRM ELW
Previous Customer-Pay Repair - Reimbursement Request

VIN: WMWSU3C51BT094684

Eligible and Qualifying Previous Customer Pay Repairs

MINI USA, a division of BMW of North America, LLC ("MINI USA") will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles prior to the release of this component-specific extended limited warranty.

A qualifying customer pay repair must primarily be for a repair to address a covered issue with the the vehicle's FRM. Also, the repair facility's procedures to address the situation described must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the MINI New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts, especially those parts that have embedded vehicle / version information that does not match and/or is not compatible with the vehicle being repaired.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized MINI dealer or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request on-line at www.MINI-RP.com under the following reference:

- MINI ELW Footwell Module

Reimbursement Request Procedure

The on-line process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is provided below:

MINI Customer Reimbursement Center
Attention: MINI ELW Footwell Module
P.O. Box 54067
Hurst, TX 76054
Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

